

The Street Maintenance and Reconstruction Committee conducted a survey seeking input from Taylor residents to gauge their opinion about Taylor's Streets. Surveys were filled out at the Annual Taylor Zest Fest Festival attendees, surveys were mailed through the utility billing system and residents who attended the community public meetings. A total of six hundred and twenty eights (628) responses were received.

# This is the survey that was passed out:

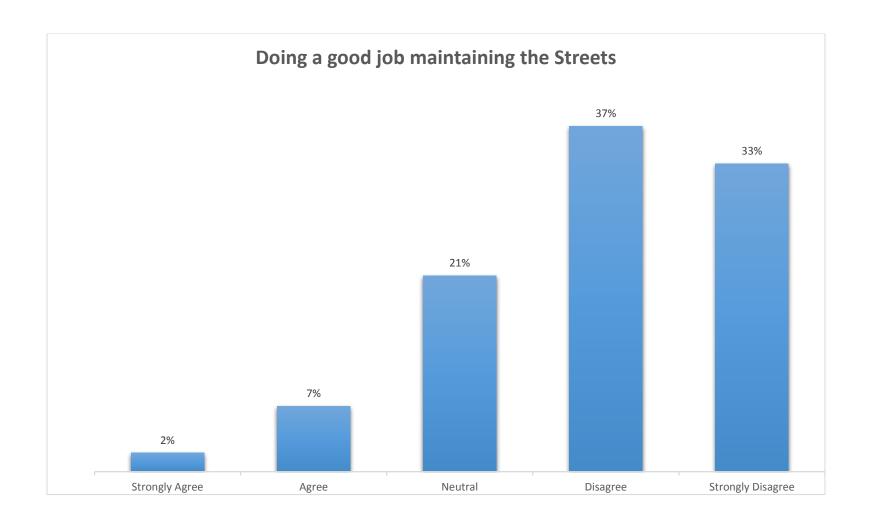
#### **Street Maintenance & Reconstruction Survey**

Please rate each answer on the scale to indicate your level of agree <b>1</b> =Strongly Disagree	eement: <b>5</b> =Strongly Agree, <b>4</b> =Agree, <b>3</b> =Neutral, <b>2</b> =Disagree
Taylor is doing a good job maintaining the streets.	5 ( 4 () 3 () 2 () 1 ()
Taylor needs to repair the worst streets first.	5 0 4 0 3 0 2 0 1 0
Taylor needs to repair the high traffic streets first.	5 0 4 0 3 0 2 0 1 0
Preventative maintenance of the good streets is important.	5 0 4 0 3 0 2 0 1 0
Taylor should consider an in-house street maintenance program.	5 ( 4 () 3 () 2 () 1 ()
Taylor should outsource the street maintenance program.	5 ( 4 () 3 () 2 () 1 ()
I'm willing to pay more in property taxes to fix our streets.	5 ( 4 () 3 () 2 () 1 ()
I'm willing to pay a street maintenance fee as part of my utility bill.	5 0 4 0 3 0 2 0 1 0
The street that I live on is in good condition.	5 ( 4 () 3 () 2 () 1 ()
What Street do you live on?	I don't live in Taylor, I'm a Visitor:
I'm willing to attend a neighborhood meeting to learn more about stre Comments:	
I would like to receive more info about the Street Maintenance progra Thank you for your participation!	m. My email is:

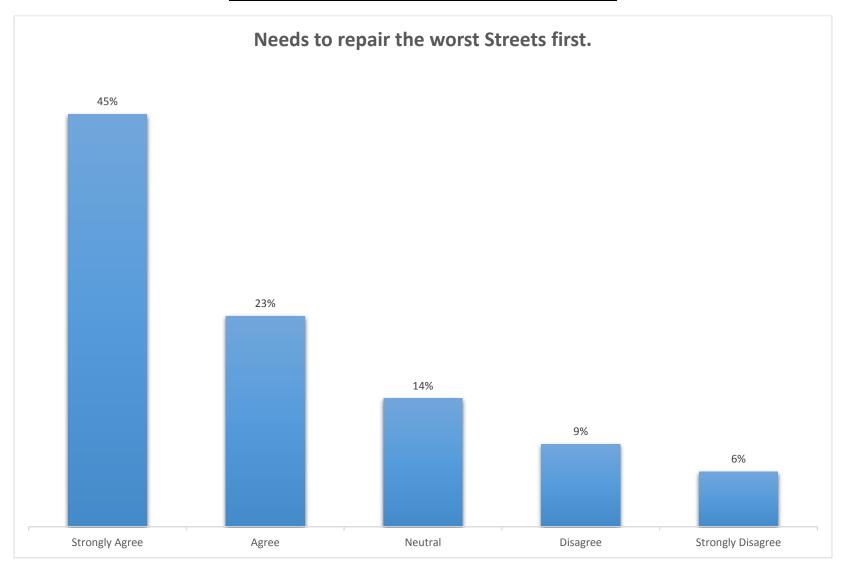
# **Street Maintenance and Reconstruction Survey Results**

- 628 people filled out the survey.
  - ○607 (97%) were residents of Taylor.
  - ○21 (3%) were from out of town.
  - O 16 (2%) of the Surveys were completed in Spanish
  - **232 (37%) people provided additional comments.**
  - 150 (24%) People provided their emails to learn more about the program.
  - 172 Taylor streets were represented in the Survey.

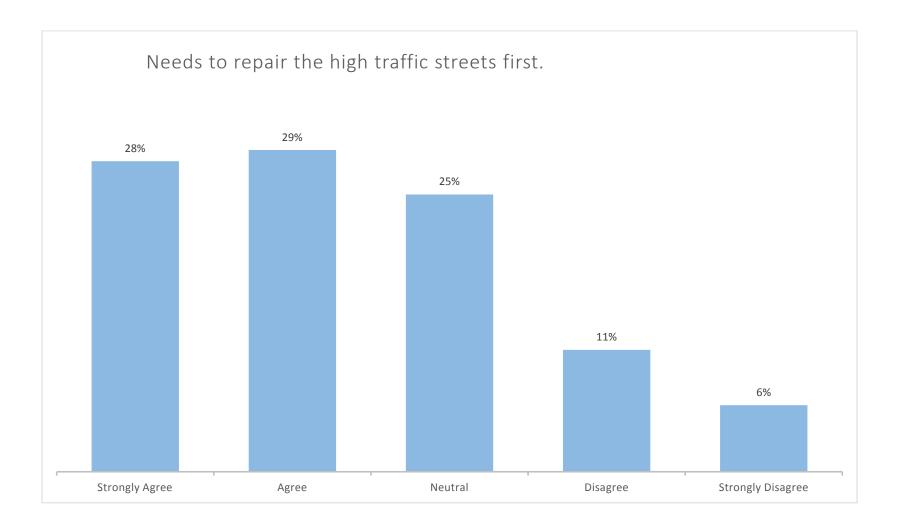
#### Taylor is doing a good job maintaining the streets.



#### Taylor needs to repair the worst streets first.

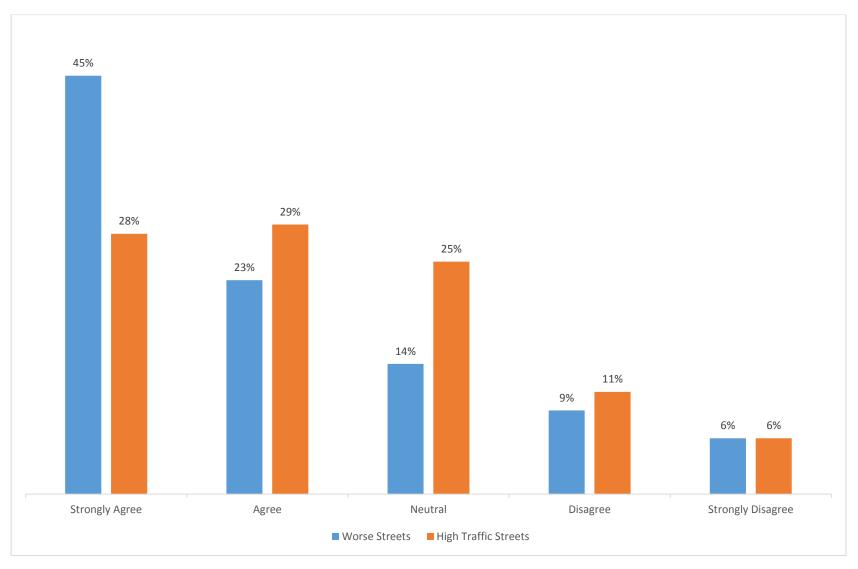


#### Taylor needs to repair the high traffic streets first.

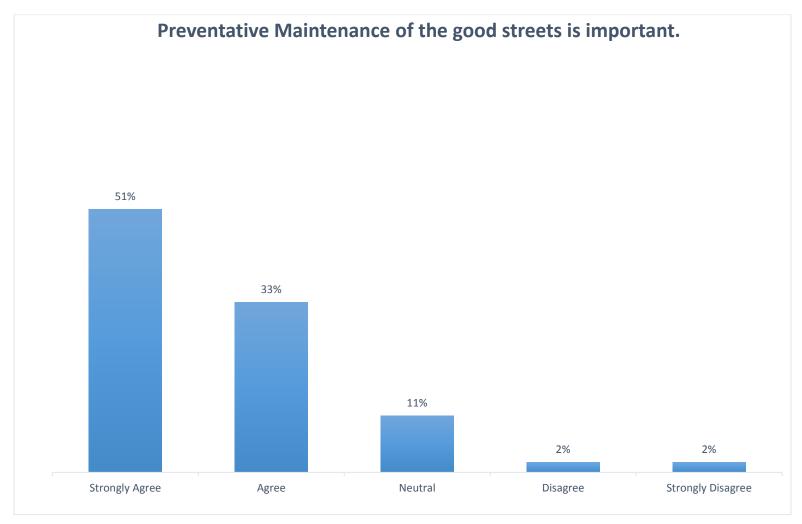


#### Which streets to repair first.

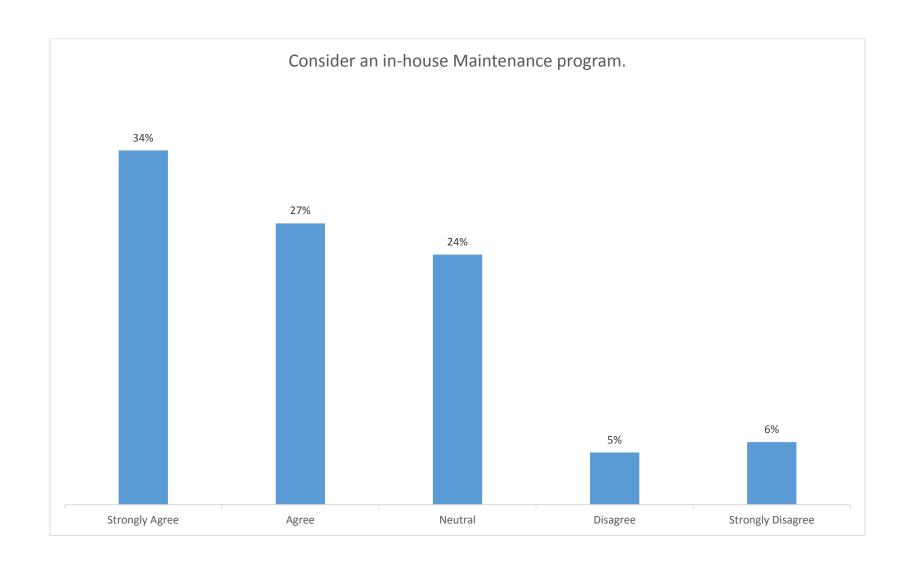
#### Worse Streets vs. High Traffic Streets



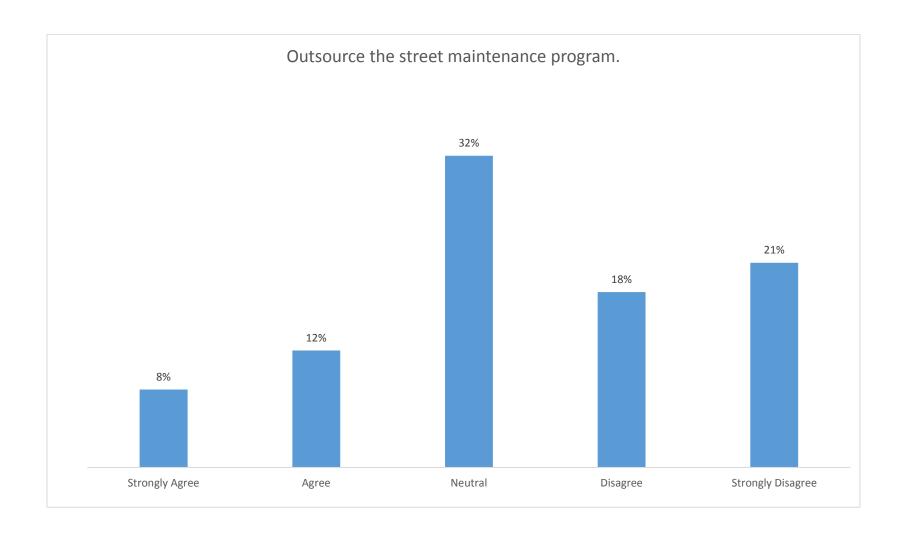
#### Preventative Maintenance of the good streets is important.



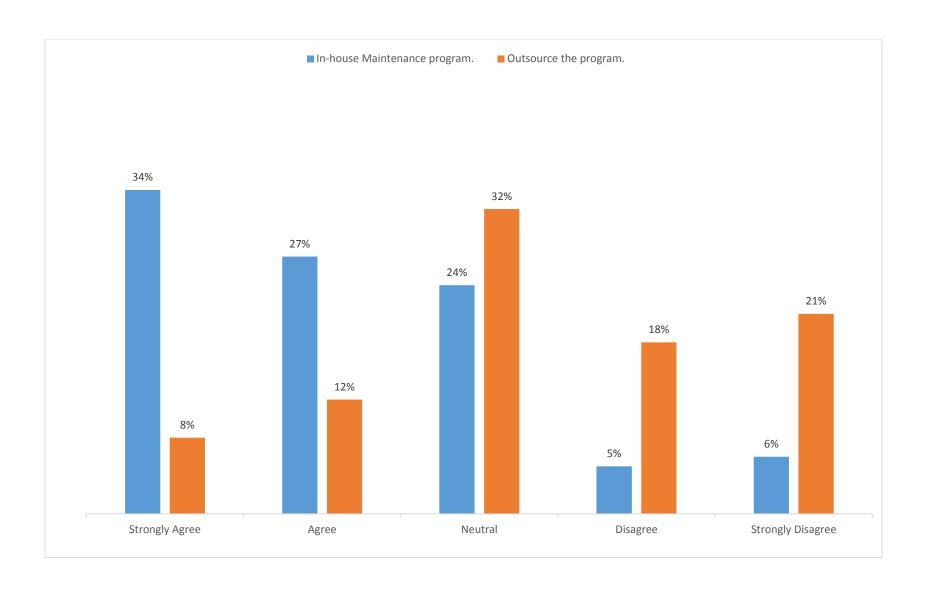
#### Taylor should consider an In-House Street Maintenance Program.



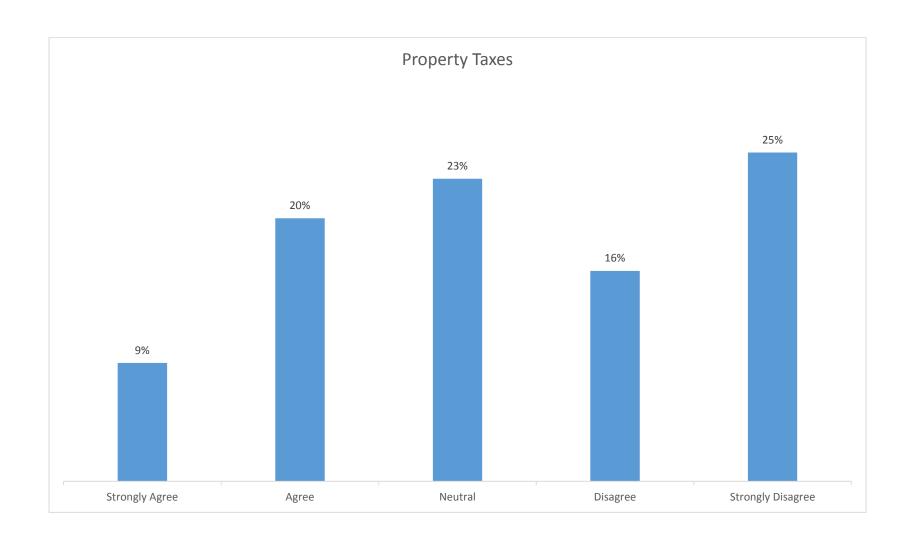
#### <u>Taylor should outsource the Street Maintenance Program.</u>



#### Comparing In-House vs Outsource.



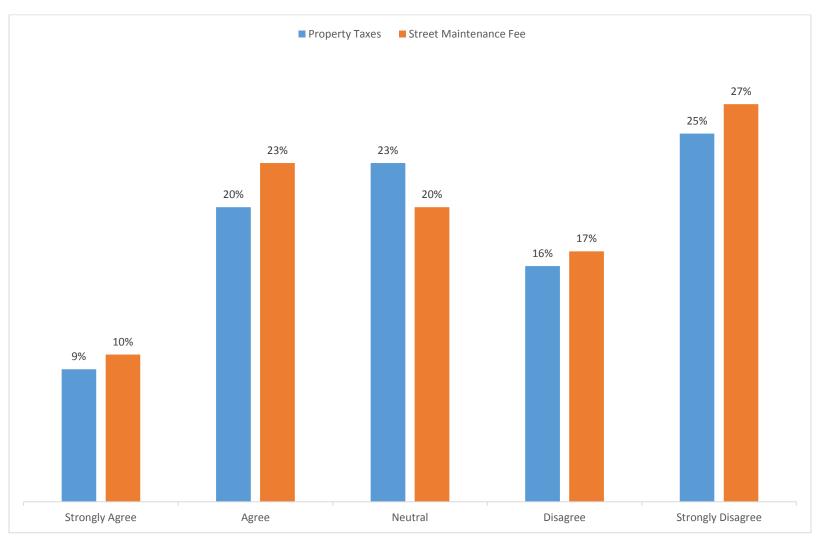
## I'm willing to pay more in property taxes to fix our streets.



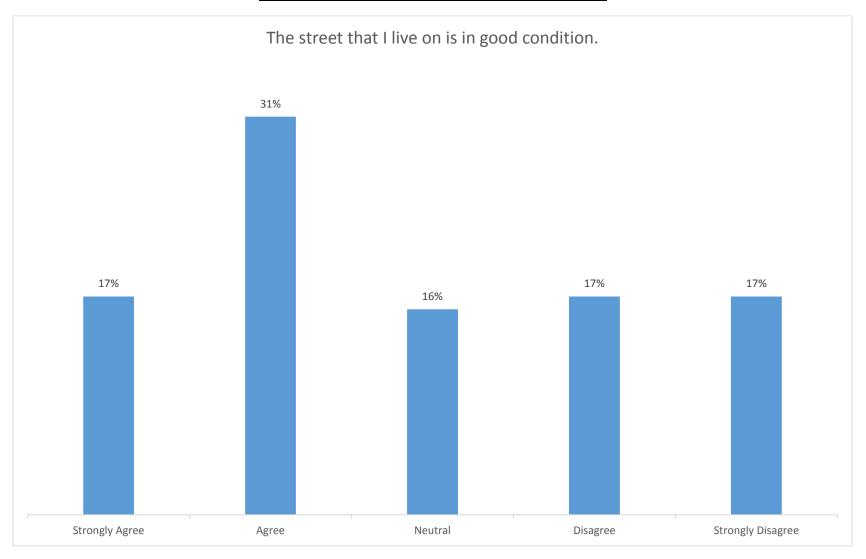
## I'm willing to pay a Street Maintenance Fee as part of my Utility Bill.



#### Comparing Utility Bill Street Maintenance Fee vs Property Tax.



#### The Street I live on is in Good Condition.



The City of Taylor also conducted an online poll seeking input on which method they preferred (Property Taxes vs Utility Fee) to help pay for street repairs. We've had a total of 193 respondents. Of those responding, 54% are in favor of some sort of fee or tax and 46% are not.

		Results
	would you be willing to fund street repairs and/or tenance? Increase property taxes Add a Street Utility Fee to water bills	How would you be willing to fund street repairs and/or maintenance? 25 13%
0	Not in favor of any fees or tax increase	79 40.9%
		46.1%
		193 Total Votes

## This is the raw data from the Surveys:

Total Surveys 628	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
Doing a good job maintaining the Streets	11	41	134	231	206	623
	2%	7%	21%	37%	33%	
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
Needs to repair the worst Streets first.	285	146	91	57	40	619
	45%	23%	14%	9%	6% Strongly	
	Strongly Agree	Agree	Neutral	Disagree	Disagree	
	5	4	3	2	1	
Needs to repair the high traffic streets first.	178	180	160	71	36	625
	28%	29%	25%	11%	6%	
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
Preventative Maintenance of the good streets is important.	318	210	67	15	10	620
	51%	33%	11%	2%	2%	
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
Consider an in-house Maintenance program.	211	172	150	33	39	605
	34%	27%	24%	5%	6%	
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	0, 0					
	5	4	3	2	1	
Outsource the street maintenance program.		78	3 198	2 114	1 134	574

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
Property Taxes	54	127	147	101	160	589
	9%	20%	23%	16%	25%	
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
Street Maintenance Fee	63	142	128	106	167	606
	10%	23%	20%	17%	27%	
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
The street that I live on is in good condition.	108	194	100	104	105	611
	17%	31%	16%	17%	17%	
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	
	5	4	3	2	1	
Willing to attend a neighborhood meeting.	110	163	147	44	37	501
	18%	26%	23%	7%	6%	

#### **Comments from Street Surveys**

- 1. I like how you are getting us involved. I may not mind paying a little more to upgrade the streets but I want to see results. I already recycle more than ½ of my waste and have not seen a credit for that. Fix the fair streets first.
- 2. I have 53 years of paying taxes and the street that I live on (Frink) has so many potholes and bumps. Hope you can fix Frink soon. (Translated from Spanish)
- 3. My street is 50% Road and 50% Pothole fixes.
- 4. Our street is awful! Several years ago both of my commodes were stopped up. The cause? Roots in the main line across the street. City had no access. My plumbing bill was over \$400.00! I have lived here 35 ½ years and pay taxes. Only city convenience is water and for 8-10 years was too hot to use. Also no Natural Gas! We have more than street problems here! Southwood hills doesn't even have a sewer system!
- 5. Stop talking and act.
- 6. Drainage in very poor. My house gets flooded every time we get hard rain. (213 Walnut)
- 7. I live on a very good road (FM 619) but everytime I go to town, I go Thorndale Road and then have to take Jones Frink or Washburn these are all way bad! I guess you don't drive these streets every day!!!! Very bad!
- 8. The City of Taylor needs to have a Street Department. Back in 1952 the city had a street department and I worked for them. We need a good street department.
- 9. I think (as a whole) improvements have come a long way already knowing there is a lot more to come. We could probably make faster headway by outsourcing but our own workers could maintain after that.
- 10. They need leadership in the street department to make sure the employees are doing their job and not just standing around wasting money that I pay in taxes now. For the way the streets are now they should not be paid overtime because they don't take care of the streets now and they haven't for years.
- 11. The streets of Taylor have been highly neglected and need maintenance quickly. They are in very poor conditions and they need to be fixed.
- 12. Taylor has the most neglected streets in Texas. The only maintenance is on State and Federal Highways. The taxes being allocated to streets is being used elsewhere. You need one of those street paving machines that recycles old pavement as part of the new. There is no storm water system to speak of. Some of the streets have not been touched in several years.
- 13. When it is time to determine which streets should be repaired first I suggest that the poor streets be put in a box; the good streets in another box and the fair streets in another. Whatever street is drawn first should be the street that gets worked on first. That is the only fair and equitable way to do this.
- 14. I would be more than willing to pay higher taxes to fix and maintain the streets instead o having a street maintenance fee. I would love to see the streets fixed for all the residents of downtown. I have really been happy with the city's decisions thus far, about the

- baseball/soccer fields being built and we look forward to seeing what else is in store for Taylor. That being said, I would rather see slow growth with controlled debts.
- 15. Thanks for the willingness and knowledge given to residence of Taylor at street meeting held at the public library.
- 16. The City is trying to get businesses into Industrial Park but e have three businesses there now that have two terrible streets to get to their business. WE as a city can do better than that.
- 17. My opinion is that Taylor has the worst streets we have seen and we have lived in many states.
- 18. The curb in front of my house (Brown) is in the street no longer doing it's "job" Please fix it!
- 19. The railroad tracks across Old Thorndale Road are sometimes occupied by trains for hours. I am forced to go down gravel pit road to go around. Gravel Pit Road is an embarrassment. There is more patches than asphalt.
- 20. Our taxes are the highest in Williamson County. Priorities need to be re-evaluated.
- 21. The streets are an embarrassment. When I have people over it's hard to convince your friends to move out here and get a cute old house on the cheap when you have to have a Jeep to get around and mow the street.
- 22. Make a decision and start fixing the streets!
- 23. Sams street over the years have changed in a manner where residents living on the street have to deal with water drainage issues.
- 24. A survey of streets in area south of 7<sup>th</sup> Street where some streets are almost impassible, will show a correlation between "better" sections of the streets and maintenance and value of property. The better the better this builds appraised value for the city. Reworking good streets won't affect the value that much.
- 25. The streets should have been fixed in the 1960's. Why is Taylor taking so many years talking about it before they do something? Money is available. Taylor citizens shouldn't have to pay for it. This is 2014 not 1900. Get real city council get with it!!
- 26. Recommend the city of Taylor perform a cost value analysis in order to determine if an In-House vs. Outsource Street Maintenance program is more cost effective.
- 27. We should look at adding speed bumps in neighborhoods. Cars speed down my short street (James Street) where children live. My neighbors also support adding speed bumps to our streets.
- 28. I live on Jones Street before I moved here I was told about this street being fixed that was over 9 years ago. This is the 2<sup>nd</sup> one I've filled out. I pay enough taxes, I don't need any more.
- 29. Lived in Taylor for 32 years. Streets here scarcely better except Davis, Howard and Sloan.
- 30. Hope they fix streets sooner than they did on Sloan Street. Bonds were put out to fix streets and it took 10 years before they finally did. Still makes me mad when I think about it.
- 31. Vance between 9<sup>th</sup> and 12<sup>th</sup> has never been fixed since we bought the house in 1992.
- 32. What is the reason for a street committee? Does the Council not have the balls to make decisions? What's the use of a City Manager who can't make managerial decisions too? Get your act together make a decision and do it! These committees are a waste of time and everyone on them have their own agenda! We vote for a council to have direction. Only thing I see is a group of men who don't

want to stand up and make a call fearful of commitment! These streets have been cussed – discussed for as long as I've been here – over 15 years and you still can't make a plan, implement and do it!

- 33. I complained 10 years ago nothing done yet
- 34. When it rains our street is standing in water from Kimbro to Davis.
- 35. We also need sidewalks!
- 36. We need Taylorites that care about Taylor. Working for the city everyone knows nothing gets done with the current employees and government. We turn problems in they pay lip service and nothing gets done as usual. Make Northside of town streets as good as Southside streets (hint hint good ole boy Hill)
- 37. I think the city is doing a good job. In years past, the streets were not well-maintained and the crews today are having to play catch-up. AS a civil-engineer, I realize the difficult soil conditions maintenance crews have to deal with here.
- 38. Everybody is taxed to the max already!
- 39. Reduce restrictions on commerce; actively market City of Taylor to attract businesses to add to city tax base and minimize tax impact on residents. If you build it (commerce) they will come (businesses and residents).
- 40. Use someone other than who worked on Sloan Street. Never reward a company for doing a <u>bad</u> job by paying them more money to "fix" their mistakes.
- 41. Some of the really bad streets (for example Travis) are probably only used by residents (it's not a through street) so the dollar spent on improving it benefits only a small segment of the community at cost to the entire community. I'd rather high traffic streets be addressed first. Traffic and/or use studies would help identify high-traffic (hence high-value) roadways.
- 42. My parents live on 1<sup>st</sup> Street. Every time they go fix the street all they do is repair temporary asphalt and in a few weeks it is back to a bad street again. Also there is no light and it is pitch black not very safe to drive and to its right next to the railroad tracks. The grass grows up to 4 feet tall before they go cut it, lots of snakes due to it.
- 43. 2<sup>nd</sup> Ave needs to be lowered. The street is in bad shape. There's an empty house that needs to be to be demolished.
- 44. It may be necessary to repair some less heavily traveled streets first so there is an acceptable detour when you repair high traffic streets.
- 45. Horrible streets give a negative impression to those considering a move to Taylor.
- 46. I've noticed that some newly repaired streets need repair or work just a year or two later. What can we do to avoid that?
- 47. I have lived on Porter Street over 20 years and have never had repairs done on my street.
- 48. I like living in Taylor but some streets are really bad to drive on bad on car tires.
- 49. There should be maintenance and improvement on all streets in Taylor besides just patching them up.
- 50. It won't to do any good you'll do what you want to do without any thoughts from others Don't waste our time.
- 51. For years and years we pay taxes and the block that I live on is the worse part of 3<sup>rd</sup> Street. (1909 3<sup>rd</sup> Street) (Translated from Spanish).

- 52. My street is a dead end but it is used daily it would be nice to have a decent street. My water bill is super high already as well as the taxes. The city should look into households with 2 adults and see if \$90.00 is a suitable bill. I don't think so. House taxes should look at the streets where the house is located before pairing high taxes.
- 53. Foresight, planning, seek grants for street improvements, do it right the first time and do not neglect for decades as is the habit. Plan for the future improve streets and infrastructure sell city potential to the public.
- 54. Taylor has a poor maintenance rating throughout the city. The city needs to follow through with not only street maintenance but ensure street lights are working, weed control and code enforcement. No building on Main Street should be boarded up, broken windows should be fixed. Light poles should not be held up by ropes and tied to a fence. How terrible. Why does it take 6 months to install a new traffic light at Mallard and Hwy95. Where is our business growth!
- 55. We own a business on East 11th street.
- 56. 4<sup>th</sup> Street and 7<sup>th</sup> Street are high traffic streets but they are a roller coaster.
- 57. Increase sales tax everybody pays! No tax free for companies coming here. They leave! We already have a drainage fee! Fee us to death! No tax-free for companies coming here they leave after their time is up. Then we are held responsible for all the tax burden nonsense also increase sales tax everybody pays! People moving out of Taylor because of taxes. 1 –yr you'll lower tax evaluations and increase the taxes next yr you'll increase the evaluation what a game you'll play.
- 58. I live on 1st Ave and the street needs to be repaired. There's a water main that protrudes on the street and it is dangerous.
- 59. If you want input you need to give us information of the 2 alternatives what do you mean \$ for (undecipherable)
- 60. Fix the streets right the first time there are streets that were fixed are still causing problems drainage constant re-tearing of the streets and maintenance on supposedly fixed streets. Fix them right the first time. Streets are fixed and torn because of water leaks maybe fix water pipes when fixing the streets so they don't have to re-tear the streets for pipe repairs.
- 61. People are moving out now tax to high don't give away our tax money pay bills first
- 62. My street holds H20 after rain. Shuffling rocks from last overcoat done in 2003.
- 63. I have only lived in Texas about 1½ years. It appears to me the street maintenance has been neglected for a number of years. Now it's pay day.
- 64. By agreeing to the survey's questions, how can we be sure our street will be fixed eventually? We have never had anything done before.
- 65. #1 reason people don't move here bad streets.
- 66. The "condition" map you commissioned has a clear, good picture of the situation. The roads are Taylor's biggest problem. How to pay for it will be a challenge.
- 67. Paying a reputable private company to maintain streets will be more efficient cut City of Taylor payroll by the employees assigned to streets then, cut out some excess management, can make it pay for itself. Run the City as a private business, please. I'm a 25 year Taylor resident and business owner. We can't just ask for more money if we need to something for improvement.

- 68. Street maintenance is way overdue. Streets that get repaired only last a year and then potholes form along with major cracks all the way down to the base material. Procedures that the city of Taylor use to lay and repair asphalt are very obsolete and therefore lead to the premature failure of the roads.
- 69. In house and Outsource needs costs comparison. Without drainage streets should not have right of way at intersections.
- 70. I would rather see tax money used to maintain streets than build a new bus barn or any of the other boondoggles our city council continues to approve trying to make their buddies rich.
- 71. I feel that street repairs should be the city's commitments to Taylor's residents without imposing fees or taxes to maintain Taylor's roads as well as repair the roads.
- 72. We already pay high taxes.
- 73. We own two commercial buildings on Main Street.
- 74. It is my understanding that we currently have 6 employees on street duty however only one or two is working streets. Growing up in Taylor I know because of my father's occupation, that the streets were maintained in a timely manner and on budget. Perhaps you should consult this former streets & sanitation superintendent on how this was done.
- 75. When good streets (Davis Howard North Drive) have to be dug up for utility repair. Please repair such that if it does not continue to decline ex Howard Between 4<sup>th</sup> and 6<sup>th</sup> and Davis at Gilmore. Keep the good streets up and replace others as it is possible with money you have allocated for this purpose.
- 76. We used to have a good program. Where did it go? City manager get it all!
- 77. I will leave the street situation to City Hall.
- 78. The streets that have been rebuilt are sinking already and the street gutters need to be cleaned. I clean the brush on my street and I live on Kimbro. This should be done regularly.
- 79. It would be appreciated if the city would eliminate the non-mallard ducks the big white ugly ducks create a health and safety problem with all their poop on the walkways as well as impede traffic on Dellinger. Just reward the mallards.
- 80. Pay enough taxes as is. If during years if city had taken care of roads they would not have gotten so bad.
- 81. How about taking the money for yet another rebranding and fix some streets instead?
- 82. The curb on our corner (Randall & Kimbro) is horrible. I have tried to keep it clean but all I keep cleaning is payment (pavement?).
- 83. As long as the tax is not more than we can pay. We have medical needs each month and we will forever. But, please don't add to our tax bill.
- 84. Monthly maintenance fee is preferable to an increase in property taxes and is more fair. Whoever does the repairs needs to make them last. The repairs to eastbound Lake Drive Street are not holding up very well. Residents need to take some responsibility for keeping curb areas clean to discourage plants growing and breaking up pavement.
- 85. We pay the highest property taxes in the State of Texas! Considering relocating out of the County because of taxes!

- 86. Poor health and age (prevent me from going to meetings). Outsourcing street maintenance would save money and would get qualified workers. WE need to quit talking and get to work!!!!
- 87. Ferguson is a short street only 5 blocks long but carries an excessive amount of non-resident traffic. That includes large heavy maintenance construction and utility trucks. I don't mind the traffic so much as the deterioration of my street!
- 88. I'm also concerned about traffic flow issues particularly as concerns commuter traffic in a residential neighborhood.
- 89. Budget.
- 90. Burkett Street is so bad with pot holes, high traffic and drainage problems. My car is in need of repair (shocks) of the conditions of the streets.
- 91. The part of Fowzer Street that I live on is mostly fine but the part that is south of 4<sup>th</sup> Street is very shabby. Also we need more sidewalks in our neighborhoods.
- 92. I think growth should pay for itself. People like me and my wife are 65 years old and live on fixed incomes which health insurance was supposed to be paid for at 65 over what Congress changed the law and now after paying in for 52 years I find myself paying till I die. I basically have no additional money to pay taxes we are taxed on everything.
- 93. Jones St. especially needs repair
- 94. Streets are in terrible conditions now because they needed to be repaired or totally rebuilt 20 years ago. Edmond Street from west 2<sup>nd</sup> to West 6<sup>th</sup>; Lizzie from West 3<sup>rd</sup> to 7<sup>th</sup>. West 3<sup>rd</sup> from Howard to Vance.
- 95. Raising taxes should not be considered! I don't have any room for higher taxes. City management should be under the same pressure as my business to use the funds they have in the most frugal way possible. Cut what you can spend what you have to.
- 96. There are more City Vehicles on the street meaning more money spent. In the past, the steam roller the City had was sold. Now a load of gravel is pun in a hole (if that) then it sits for a while, while a private vehicle packs it down then a couple of shovels of the mix is put down and a dump trunk is run over it a couple of times. That is not repair.
- 97. Do not pay businesses to come to Taylor. Such as Applebee's and Gattisland, let them come on their own. Use the money for more important things like streets and such.
- 98. When I moved here, I was concerned about the streets.
- 99. Not sure if the street maintenance program also deals with our sidewalks but part of our sidewalk on Debra was torn apart by the city for maintenance over 2 years ago and has yet to be repaired.
- 100. Lived her nearly 65 years and the streets from 7<sup>th</sup> down to Hwy 79 are in bad shape. Try going this street from Sloan on east nearly Davis Street. Some places you have to creep along or bust the front ean out from under the car. We pay enough tax already
- 101. Open Schrader Lane between E. Lake Drive and Thorndale Road.
- Make sure all streets are repaired equitably. All neighborhoods should be considered when making street repairs not just the upper middle class neighborhoods. When our lower income neighborhoods receive a "face-lift" residents are more likely to appreciate and invest/maintain their communities.

- 103. Need to improve drainage standing water causes accidents.
- 104. I have lived in Taylor for 40 years and I have told the people that my street (Wyeth) is really bad, so please fix it. People keep telling me that the streets are bad. I don't want to pay no more taxes neither. You have been working the other side of town. You need to work on this streets too. We need Taylor to look good.
- 105. Got no benefits from being annexed but pay more tax
- 106. I understand that by law the trains that pass through must honk their horns 3 times but on many occasions the rail engineer blows his horn up to 10 times and in all hours of the day. The city prohibits fireworks because of excessive noise why can't the city prohibit the trains from overuse of their horns (translated from Spanish).
- 107. I have never seen so many streets in disrepair! Patches on patches have ruined them need to learn how to repair without leaving a hole or a bump!
- 108. We trust the street committee
- 109. I moved to this street in 1985 (Fairground Street). All that has been done is re-patch the patches. Well, you have to start somewhere. Just pick one.
- 110. Looks to me that the old neighborhoods have been neglected! These folks pay taxes too. Ongoing maintenance program by an in-house team. Do away with bidding wars, contract disputes etc...
- 111. My street was redone (Cherrywood Circle) when Frank Salvato was here (2004). The street is still shedding the overcoat gravel and holds H2O in low spots. Was 100% better before the overcoat procedure.
- 112. Resurface good streets or they will become bad in a short period of time.
- 113. Adding fee to utility bill is the only fair and equitable solution. The financial burden will be paid by all who use our streets. Being a home owner doesn't make me rich.
- 114. Depends on time of meeting.
- 115. There's a lot of kids living in my neighborhood and the speed limit is 30 miles per hour, drivers even drive faster than that / really bad conditions for the road on my street (Debus) also.
- 116. Use Staff and Experts for decision making. Do not depend on uniformed citizen opinion. I will vote <u>AGAINST</u> any levy if worst streets are done first!
- 117. Work was done on some streets a few years ago, but I haven't seen any lately. Where is the street sweeper been over a year ago
- 118. Taylor city workers should be the ones cutting the grass put money paid out to Black Stallion towards street repairs.
- 119. A lot of streets are in bad shape, please fix them before they get worse and ruin our tires.
- 120. With a Maintenance Crew, will one job opportunity, and make a much more livable Taylor. Plus I believe there is enough funds to up hold the streets.
- 121. Who is responsible for Taylor Street Maintenance now? How many city employees do we have per department?

- 122. The last need is more tax budget trimming is needed increased property value = increased tax base there are a number of expenses we can reduce or demand to be a more tax friendly city
- 123. Need storm gutter fill in low areas side walks also bicycle traffic
- Taylor needs more jobs and hope employee would have more of invested interest and pride in work to improve town. And into Park & Apts street should have been repaired as part of the renovation of park several years ago. And 12<sup>th</sup> Street gets volumes of traffic. Heavy trucks for that work on park took a toll.
- 125. When it rains part of our street (Holly Springs) looks like a creek street already has a few potholes.
- 126. Our streets are in bad shape people come to Taylor to look at housing and leave because of the streets.
- 127. I don't understand two statements.
- 128. My street has weeds growing on the curb which needs to be addressed (Kimbro) I've called the street department about this, nothing has been done about it.
- 129. The city pays attention only to maintain good streets. The residential streets in the west part of Taylor are horrible (east of Sloan and south of 7<sup>th</sup> Street).
- 130. Taylor has the highest property taxes in Williamson County. Why are our streets so bad? The council is playing with our \$\$ in their own sand box.
- 131. Property taxes already paying too much my property is valued at much higher amount then what I'd be able to get if I sold Street Maintenance fee I was told this department is understaffed. Be paying a fee and the work would still take much longer to get done than the present time it takes.
- 132. We are in our seventies. We cannot afford any more taxes. Perhaps rental property owners should or could take some responsibility.
- 133. East & West Lake Drive need repaired first.
- 134. Who is in charge of street maintenance now if not in-house? On fixed income now and our taxes are higher than Scottsdale AZ when I lived there. Their city and school were so far above what we get here it is truly embarrassing for the money. Our money usage is very poor.
- 135. In-House Maintenance provides local jobs. Every resident uses water; renters as well as property owners, so we feel a maintenance fee on the bill is a much more productive solution. P.S. We rent.
- 136. I would really need to be assured that more taxes would really go toward fixing streets. After the YMCA mess I have no confidence in our City Government. Taylor has a reputation of being a "good ole boys" club.
- 137. If money previously used to keep the YMCA could have been used on streets deliver meals/wheels to 4<sup>th</sup>, 5<sup>th</sup>, 6<sup>th</sup> streets awful.
- 138. Williamson County taxes are already highest in the area. A major focus should be on attracting new businesses and homeowners to broaden the tax base not more taxes on current residents.
- 139. My street is like riding on the ocean.

- 140. The ridiculous amount of time it took to repair Sloan is unbelievable.
- 141. Use the utility repair money that the council was trying to invest in a new YMCA (which we never needed). You mean one exists? (Street Maintenance Program) Where have they been hiding for the past 50+ years?
- 142. Kimbro is crap! At this end of 6<sup>th</sup> street looks like it may fall in. It has a deep impression that fills with rainwater and when the cars go thru it they throw at get in the air.
- 143. I lived in Taylor all my life. It is a shame our streets are in the condition they are in. Burkett, Jones, Washburn, Talbot are almost undrivable. Don't get me started on the high cost of our water. Most can't afford to water their lawns.
- 144. Street has bad-water drainage.
- 145. Part of Pintail Lane is in good condition but half is like a roller coaster. Pavement sinks around the curb while the middle of the road rises and falls.
- 146. Need to work harder at reducing traffic speeds in residential areas (Drivers speed down 7<sup>th</sup> Street).
- 147. I'm sure with careful budgeting & current resources, months of very very careful planning available; something can be done. In the meantime keep on patching!! We've done it for years. Just making do with what's in place. Taylor is not Round Rock or Georgetown! Good Luck!
- 148. I think you'll should consider repair the worst streets in Taylor and let the wealthy people pay for it or do a fundraiser to help pay for the streets and traffic streets.
- 149. Why build hike and bike trails when our streets are in such bad shape? Why do such a poor job of replacing streets when they are as bad as before within a couple of years i.e. Howard & North Drive.
- 150. I would like a city ordinance prohibiting RV vehicles on private property within the city limits. Old cars and trash should be cleared and monitored.
- 151. My street (Grace) is terrible! Curb is broken and doesn't drain properly, dirt is piled up at the corner and is a total disaster.
- 152. I am glad to see something being done. The streets in Taylor are terrible. (On In-House Maintenance) Taylor does not have the equipment or the expertise to do this. (On OutSource Program) Absolutely. I lived in a town that had terrible streets similar to Taylor. The started a street maintenance program and set aside XXX amount of dollars for street maintenance and over (undecipherable). It took several years to get the streets repaired.
- 153. The good streets need repaired and seal coated ASAP. If you don't do this you will have nothing. The city and county are killing the property owners. We can't pay for everything. Tax everyone the same. Quit wasting money.
- 154. YMCA would have been a good asset to draw people to this town. They left because the city council, mayor, sledge botched this up. So the money for the YMCA was supposed to be used to start our street program. What happened?
- 155. Stop wasting money on projects like the YMCA that the citizens voted down.
- 156. People drive 90MPH down our street (Thorndale Road) so it's in good shape we already pay to much in city taxes our streets should be in good shape without raising taxes.

- 157. There are some streets in Taylor that have no traffic yet the streets were upgraded and curbed. I had to pay for my curbing years ago and I bet these were not paid by owners.
- 158. There is a strong need for a proper drainage culvert between my neighbor and our yard (1415 Hillcrest Drive). It floods terribly when it rains and is eroding my yard. A proper drainage system was not put in place by contractors when subdivision was built.
- 159. Above street (North Lynn) has flooded puddles after a rain and limited to a one-way street for cars to pass. Ducks and ducklings swim in the puddles of that street continuing concern.
- 160. You paid good money for the street survey. Use that instead of who can yell the loudest.
- 161. Ya'll keep going up and up with the water bill. I pay enough taxes to the city which should take care of the maintaining problem. They sent out 4 guys to repair whatever. Three are standing there while one is doing all the work.
- 162. Does the city not have one? (Street Maintenance Program)
- 163. City ordinance to ban RV's on City property.
- Taylor has the potential to become a viable bedroom community for and ever-expanding Austin. What we do now to make Taylor a welcoming community will pay off in the near future.
- 165. Never outsource. Even with a contract, you cannot control the operations or results. Employees of contractors have a high turnover rate and there is no ownership of responsibilities. Hire In-House, pay a decent wage and hold employees accountable.
- 166. Enough of these surveys! Let's see some actual work being done to improve streets. I've lived here over 40 years and heave heard the same old thing over and over and nothing is ever done. Now is the time to change that!
- 167. It seems to me that having surveys and suggestions about fixing the streets for a long time now here is another survey, and nothing has been resolved. When is something going to happen?
- 168. OK for side streets (residential) to be a little rough because discourages speeding and short-cuts but not so rough that tires get damaged at 25MPH.
- 169. Maintain good and fair streets first (before they deteriorate further and cost more \$\$ to fix), then repair thoroughly the poor and worst streets.
- 170. Streets are important but underground utilities and water runoff need not be overlooked. Better drainage would help street condition. Updating utilities now would prevent having to pay and send out surveys later.
- 171. Less Parks and Rec.
- 172. The streets are atrocious, especially considering the ridiculously high taxes in this town. Considering how much we pay in taxes, the streets should be beautiful.
- 173. Had a preventative maintenance program before! Those funds were used for council personal agendas. No more taxes!
- Our city taxes are the highest in the State! How you manage \$\$ may be the issue....
- 175. Need recycling curbside
- 176. I'm amazed at how bad the streets in Taylor are.

- 177. (On In-House Maintenance) I thought we had/have program already?
- 178. Good streets are necessary. After research, options costs are all done and considered by the City, we will support the results.
- 179. Thanks for efforts so far!! Streets leading to entertainment should be in good shape. Outsiders hate us on this example Potomac & Wabash in bad shape! People/Businesses interested in Taylor drive the streets. I we don't attack this problem we will never be able be attractive to others! City has to keep it's property clean but can't do it all!!
- 180. What happened to the street sweeper that used to come around in our neighborhood?
- 181. The streets are a disgrace. The "patch" crews you send out are an exercise in futility. It does absolutely nothing. As far as paying more taxes. I am a disabled senior on social security.
- 182. Now the southeast side needs a lot of help (repairs)
- 183. I would like to see better streets but do not outsource
- 184. The City Council should take a look at the streets away from the downtown area they are in very bad condition
- 185. Please fix our horrible streets!
- 186. I live in Bartlett so frequently shop in Taylor in addition to visiting friends. It heartens m that the conditions of your streets are now being addressed. Please make sure truly qualified repair businesses which care about this city get the contracts.
- 187. Streets that have been redone Sloan, Howard, and Davis resulted in improved homeowner attitudes and appeal plus values.

  Bad Streets are atrocious results in poor upkeep of property. Residents think city doesn't care about them.
- 188. Half my taxes go to schools I have no children! \$900,000.00 to add 1,000ft to a runway 99.9% of Taylor doesn't use, or need, while our streets sink????
- 189. I like what we done so far; Howard, Sloan except for the curbing problem but later corrected....street.
- 190. I can't drive some streets in my care as it will scrape.
- 191. It's been getting better. Thank you.
- 192. A little too late.
- 193. A program needs to be developed to maintain streets on a regular basis not on an as add needed basis.
- 194. 8<sup>th</sup> Street between Lexington and Kimbro is failed. The noise from trucks driving down it can be heard loudly outside the house. It also shakes the house.
- 195. Split Street Maintenance into 2 parts: The in-house program would do most of the preventative maintenance and minor repairs. The outsource would do major street repair jobs. AS streets are repaired by outsource they move under care of in-house.
- 196. People need to watch what they ask for! Without significant economic and population growth, Taylor will never have the means to fix its streets without taxing and billing current residents out of their homes!
- 197. Street maintenance and up keep are important but many times these good intentions turn into costly nightmares and fraud. Having said so, 3<sup>rd</sup> Street to 12 and Main Street West need attention.
- 198. Just fix them. Not just talk.

- 199. We pay lots of taxes and the wrong streets are been fix!
- 200. I think Taylor is trying as regards to 2<sup>nd</sup>, Howard, Sloan, Main but it's just a start.
- The street maintenance wouldn't be so bad if the water main didn't have constant leaks that mess up the existing pavement on Lexington Street This line was scheduled to be replaced over 10 years ago!
- 202. I live at 407 Drake Lane. I have already tried to get street in front of my house (I have lived in house over 30 years) repaired. Whenever it rains the rain flows thru my yard and around my house and floods the house behind me. Water stands for days after a rain in front of my house breeding mosquitos. I have to shovel the water down the street, the next door neighbor complains that I make area in front of her house dirty. All the grass in front of my house has washed away the water flows like a river!
- 203. Give police a pay raise.
- 204. My street is made of road patches.
- Your tax rate drives away the very growth you need. Why would any business comet to Taylor when your taxes are twice that of Hutt or Round Rock. Grow business first than you can improve the tax base.
- 206. Glad it's under active discussion;
- 207. Fix them once. Fix them right.
- 208. Last repair was outsourced to low bidder and as expected, you get what you pay for They did not do a good job. The street shows it too!
- 209. Always add sidewalks
- 210. Recent efforts are very good.
- 211. (On Outsourcing Maintenance Program) If it is necessary to do the job properly and efficiently.
- 212. Improve bike transit opportunity & pedestrian sidewalks.
- 213. Taylor has needed street improvement for years!
- 214. We need a long term plan to implement better quality streets and implement a fair way of paying for lack of repairs over the years.
- 215. Unhappy with city council not much incentive to attract new business
- The streets of the town are awful especially on the south side of town
- 217. Let's do this
- 218. Get all Streets Fixed (the worst ones first)
- Taylor needs to fix its roads to attract business and home buyers.
- 220. Use money from the left over utility maintenance fund to repair the streets (the money that they tried to use to build the YMCA)
- 221. Asked for a street swep 6 months ago! Nothing yet. Asked for a pothole to be fixed 5 months ago! Nothing yet.
- 222. Thanks talking with me about this Taylor Street Committee.
- 223. Why did.....

- 224. I would like a speed limit sign on my street.
- 225. The area in where I live is in very poor condition. Streets need to be redone immediately. We have a lot of traffic that goes through this street for example school buses, kids, etc...
- 226. Fix the worst streets first.
- 227. Taylor has many bad streets but is doing a good job keeping them from getting worse.
- 228. Our problem results from long-term neglect will take years to fix need to plan
- 229. Taylor needs to stop being lazy!
- 230. I am very disappointed with the lack of drainage in front of our house. After a rain, an enormous pool of water accumulates on the curb as well as mud. Grass actually grows in the street! There used to be a street sweeper. What happened to that? Most of the streets in my downtown neighborhood are almost undrivable. It's clear that, other than Sloan, none of the residential streets downtown have been addressed for decades. We pay enough property taxes already and deserve better roads.
- 231. Should outsource Taylor's track record for street repair is pitiful!
- What happens is you fix a street and it looks all nice and pretty and in a short period of time the City has to tear the street to fix a water leak. All they do is patch it up. You don't care cause you don't live on the street. You should have the streets properly inspected to make sure the repairs are done. But no, you don't. I have to drive on these streets with the sticky asphalt that gets on my car and on my tires. The streets start looking the same. And you ask for more taxes. What do you do with all the money? You should let the town grow. (translated from Spanish)